



TENTERDEN TOWN COUNCIL

“Which Authority Should I Contact?”

Sometimes it can be very difficult to know which authority you should contact if you wish to report a fault or have concerns about the way a service is being delivered in Tenterden. Below is a list of responsibilities and services, along with a guide to which Council is responsible for them.

	This council is primarily responsible for the provision of this service, and should be your first point of contact.
	This council is consulted on matters relating to the provision of this service, and may be able to offer some assistance.

RESPONSIBILITY / SERVICE	KCC	ABC	TTC
Abandoned Vehicles			
Advertising Banners (Recreation Ground & Town Hall Balcony)			
Advertising Signs			
Allotments			*
Benches			
Benefits			
Building Regulations			
Bylaws			
Car Parks			
Cemeteries (burial related enquiries)			
Cemeteries (mowing and strimming)			

Charitable Street Collections		✓	
Children's Play Areas (housing areas)		✓	✓
Children's Play Areas (Recreation Grounds)			✓
Concessionary Fares	✓		C
Council Housing		✓	C
Council Meetings	✓	✓	✓
Council Tax		✓	C
Dog Fouling		✓	C
Economic Development		✓	C
Education	✓		
Electoral Register		✓	C
Emergency Planning	✓	✓	✓
Employment Promotion		✓	C
Environmental Health		✓	
Football Pitch			✓
Footpaths	✓		
Footway Lighting	✓		
Grass Cutting (Recreation Grounds, Greens, Cemeteries (St. Mildred's, St Michael's, Coombe Lane & Cranbrook Road) and inside Town boundary)			✓
Grass Cutting (Outside Town boundary)		✓	
Gritting & Salting	✓		✓

Hackney Carriages		✓	
Hedges and Shrubs (inside Town boundary)			✓
Hedges and Shrubs (outside Town boundary)	✓		
Highway Maintenance	✓		C
Highways	✓		C
Homelessness		✓	
House to House Charity Collections		✓	
Housing Benefit		✓	C
Kent & Medway Fire & Rescue Authority	✓		
Leisure Centre		✓	C
Library		✓	
Litter Control		✓	C
Markets & Fairs (Recreation Ground)			✓
Markets on the Highway & Verges		✓	C
Millennium Garden			✓
Noise Nuisance & Control		✓	
Parks & Open Spaces		✓	✓
Pavements	✓		C
Pavilion			✓
Planning		✓	C
Pollution		✓	C

Public Conveniences			✓
Public Entertainment Licences		✓	C
Public Transport	✓		C
Recreation Grounds			✓
Recycling		✓	C
Refuse Collection		✓	C
Refuse Disposal		✓	
Social Services	✓		
Street Cleaning		✓	
Street Entertainment Licences		✓	C
Street Lighting	✓		
Street Trading Licences		✓	C
Tennis Courts			✓
Tourism		✓	✓
Town Hall			✓
Town Planning	✓	✓	✓
Traffic & Road Safety	✓		C
Transport Co-ordination	✓		C
Trees on the Highway	✓		



Allotments are administered by Tenterden Town Council on behalf of the William Judge Trust.